

Consumers' rights and Covid-19 (2020)

KEYWORDS:

consumers' rights, covid-19, Travel and holidays, tickets for cancelled or postponed events, house rental, car insurance, School fees, written easy-informative materials

FACTS:

The Corona Virus crisis raises many questions and concerns among consumers. For this reason, the Brescia Legal Clinics has decided to offer a guidance to Italian consumers on their rights affected by COVID-19 restrictions.

The clinic has created written easy-informative materials (brochure) on the following topics:

- Travel and Holiday cancellation and changes
- Event cancellations
- Tickets and subscriptions for public transport and rail transport
- Gym, swimming pool, sport facilities memberships
- School Fees
- House Rental
- Car Insurance

LEGAL ANALYSIS: see brochure attached (ITA)

LEGAL SOLUTION: see brochure attached (ITA)

APPLIED SOLUTION: written easy-informative materials

PARTICULAR NOTE: see brochure attached (ITA)